



Backdoor refuse collection

Complete this form if you require assistance with removing your weekly rubbish and recycling directly from your property.

In assessing your application, New Plymouth District Council's contractor will visit your property to check if it is feasible to collect your rubbish directly from your property.

How much notice do I need to give?

New Plymouth District Council requires at least 10 working days to process your request.

Will I be eligible?

Not all requests are granted. The Council has to consider whether you have a medical need for this service and there is no one else to help you on rubbish day. You will need to provide a letter from a medical or social care professional to support your eligibility for this service.

How much do I have to pay?

An annual fee is required for this service and only needs to be paid when you receive confirmation that your application is granted. When your payment clears, we will inform you when the service will commence.

1. Applicant details

1a. Name

1b. Postal address
(if different from address where rubbish is to be collected)

1c. Contact details
 Phone Mobile Fax

1d. Email

1e. Preferred means for formal correspondence
 Mail Email Fax

2. Property details

2a. Address for rubbish collection

2b. Collection of my rubbish requires the contractor to access:
 A steep driveway Uneven surfaces A long driveway Steps

3. Dogs on the property

3a. Will dogs on the property have access to the yard while the rubbish is being collected?
 Yes No Not applicable, there are no dogs.

Your dogs must be under your control when our contractors collect your rubbish.
 Our contractors cannot be liable for ensuring dogs do not escape while collecting your rubbish.

4. Eligibility

4a. I understand that I must provide evidence of my eligibility for this service and this will be kept confidential. I have attached a:
 Letter from a medical professional, and/or a Letter from a social care professional.

Please turn over

OFFICE USE ONLY

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|---------------|----------------------|------------|----------------------|---------------|----------------------------|
| Date received | <input type="text"/> | Land ID | <input type="text"/> | Application # | SWB / <input type="text"/> |
| Received by | <input type="text"/> | Document # | <input type="text"/> | | |
| Property ID | <input type="text"/> | Project # | <input type="text"/> | | |

5. Applicant's declaration and conditions of service

Declaration

This application authorises the Council or their agent to visit your property to check if it is feasible for the Council's contractor to provide the backdoor collection service.

I confirm that there is no one within the household who is capable of assisting me (the applicant) to use the kerbside collection service.

I also confirm that there is no community support being provided to the household that can assist me (the applicant) to use the kerbside collection service.

I agree to pay the annual fee for the backdoor collection service.

Conditions of service

1. In providing the backdoor collection service, neither the Council or the Council's contractor will be liable for any damage or loss that may be incurred as a consequence of providing this service.
2. The contractor shall have unimpeded access, for the purposes of bin or bag collection, to the property.
3. An accessible location for the rubbish and/or recycling shall be provided by the applicant. The location shall be subject to approval by the collection contractor and shall not be shifted without the approval of the collection contractor.
4. Any threatening and/or inappropriate behaviour (human or animal) to the collection contractor will lead to the backdoor collection service being withdrawn.
5. If you no longer require this service contact the Council on 06-759 6060. The Council requires at least two weeks' notice of cessation of the service.

Privacy statement

Information on this form is to be provided under the Acts, regulations and bylaws administered by the Council and is required to process your application. This information, including your personal information, has to be made available to the members of the public and media, including business organisations, upon request. In appropriate circumstances, it may also be made available to other units of the Council, the Council's approved contractors and other government agencies. Under the Privacy Act 1993, you have the right to access the personal information held about you by the Council and you can also request that the Council corrects any personal information it holds about you.

I confirm that I have read and understood the privacy statement, declaration, and conditions of service and that the information provided on the application form is true and correct. I also understand that the Council will send all invoices and refunds for fees to me (the applicant) and I will be responsible for, and indemnify the Council in respect of, the payment of all fees in connection with this application. I further understand that all correspondence related to the application will be sent to me.

First name(s)

Surname

Signature

Date