



Te Kaunihera-ā-Rohe o Ngāmotu

New Plymouth District Council



FORM

Application for backdoor recycling and rubbish collection service

Backdoor refuse collection

Complete this form if you require assistance with removing your weekly recycling and rubbish directly from your property.

In assessing your application, New Plymouth District Council's contractor will visit your property to check if it is feasible to collect your rubbish directly from your property.

How much notice do I need to give?

New Plymouth District Council (NPDC) requires at least 10 working days to process your request.

Will I be eligible?

Not all requests are granted. NPDC has to consider whether you have a medical need for this service and there is no one else to help you on rubbish day. You will need to provide a letter from a medical or social care professional to support your eligibility for this service. Health and safety also needs to be reviewed before a service is approved.

How much do I have to pay?

An annual fee is required for this service and only needs to be paid when you receive confirmation that your application is granted. When your payment clears, we will inform you when the service will commence.

1. Applicant details

1a. Name

1b. Postal address (if different from address where rubbish is to be collected)

1c. Contact details

Home Mobile Work

1d. Email

2. Property details

2a. Address for rubbish collection

2b. Collection of my rubbish requires the contractor to access:

A steep driveway Uneven surfaces A long driveway Steps

3. Bin details

3a. Please indicate which bins you require assistance with:

Food Scraps Recycling (yellow lid) Glass crate (blue) Landfill (red lid)

4. Dogs on the property

4a. Will dogs on the property have access to the yard while the rubbish is being collected?

Yes No Not applicable, there are no dogs.

Your dogs must be under your control when our contractors collect your rubbish. Our contractors cannot be liable for ensuring dogs do not escape while collecting your rubbish.

5. Eligibility

5a. I understand that I must provide evidence of my eligibility for this service and this will be kept confidential. I have attached a:

Letter from a medical professional, and/or a Letter from a social care professional.

Please turn over

OFFICE USE ONLY

Date received	<input type="text"/>	Property ID	<input type="text"/>	Application #	SWB / <input type="text"/>
Time received	<input type="text"/>	Land ID	<input type="text"/>		
Received by	<input type="text"/>	Owner ID	<input type="text"/>		
Document #	<input type="text"/>	Project #	<input type="text"/>		

6. Privacy Statement, Conditions of Service and Applicant's Declaration

Privacy Statement

Information provided in this application form is required to process your application. This information will be held in accordance with the Privacy Act 1993 and the Local Government Official Information and Meetings Act 1987. In appropriate circumstances, it may be made available to other units of NPDC and NPDC's approved contractors. Under the Privacy Act 1993, you have the right to access your personal information held by NPDC and request NPDC to correct the personal information held by NPDC.

Conditions of Service

1. In providing the backdoor collection service, neither NPDC or NPDC's contractor will be liable for any damage or loss that may be incurred as a consequence of providing this service.
2. The contractor shall have unimpeded access, for the purposes of bin collection, to the property.
3. An accessible location for the rubbish and/or recycling shall be provided by the applicant. The location shall be subject to approval by the collection contractor and shall not be shifted without the approval of the collection contractor.
4. Any threatening and/or inappropriate behaviour (human or animal) to the collection contractor will lead to the backdoor collection service being withdrawn.
5. If you no longer require this service contact NPDC on 06-759 6060. NPDC requires at least two weeks' notice of cessation of the service.

Declaration

This application authorises NPDC or their agent to visit your property to check if it is feasible for the NPDC's contractor to provide the backdoor collection service.

I confirm that there is no one within the household who is capable of assisting me (the applicant) to use the kerbside collection service.

I also confirm that there is no community support being provided to the household that can assist me (the applicant) to use the kerbside collection service.

I agree to pay the annual fee for the backdoor collection service.

I confirm that I have read and understood the above privacy statement, conditions of service and declaration. I confirm that the information provided on the application form is true and correct. I understand that NPDC will send all correspondence, invoices and refunds (if any) to me and I agree that I will be responsible for, and indemnify NPDC in respect of the payment of all fees in connection with this application.

First name(s)

Surname

Signature

Date